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09/756,471 ASTR-0051 PTC/SB/97 (09-04)
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Amendment under 37CFR 1.116 (pp 11)

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PATENT

ATTORNEY DOCKET NO. ASTR-0051

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Applicant:

Alisdhair Campbell, et al.

Serial No.:

09/756,471

Filed:

January 8, 2001

Title:

CUSTOMER COMMUNICATION SERVICE SYSTEM

Grp./A.U.:

2645

Examiner:

Chow, Ming

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Commissioner for Patents P.O. Box 1450 Alexandria, VA 22313-1450



Sir:

AMENDMENT UNDER 37 C.F.R. § 1.116

In response to the Examiner's Action mailed December 15, 2005, please amend the aboveidentified application as follows: